



Coaching Clinic Reschedule Policy

CCLP POLICIES FOR MISSED SESSIONS OR LATE ARRIVALS

In-person Program

Coach U must enforce this strict policy due to the expense and time required to produce In-person programs.

No-Shows/Late Arrivals

If, for any reason, an enrolled participant a) does not show up for the In-person program session and has not previously cancelled or b) arrives after 9am local time on the first day of the program:

- The participant will not be allowed to attend remaining In-person program (will be asked to leave) and will need to reschedule to a future event.
- The participant can re-enrol one time only into a future In-person program occurring within one year and there will be a fee of \$1,500 to be paid, prior to the new program commencing
- The participant will be responsible for any and all travel expenses incurred at all times.

13 Days or less - Rescheduling

If, for any reason, an enrolled participant cancels or reschedules 13 days or less prior to the in-person program session, by notifying our Admissions Department in writing at Admissions.Team@CoachU-HQ.com

Email must be received dated 13 days or less:

- The participant's enrolment into all aspects of the CCLP - will be cancelled;
- The participant can re-enrol one time only into a future In-person program -
- occurring within one year
- and there will be a fee of \$500 to be paid, prior to the new program commencing.
- The participant will be responsible for any and all travel expenses incurred at all times.

14 Day or more Prior Rescheduling

If, for any reason, an enrolled participant reschedules 14 days or more prior to the In-person program, by notifying our Admissions Department in writing at Admissions.Team@CoachU-HQ.com

* Policies subject to change without notice.

** All prices are in US currency

*** CCLP reschedule policy v1218



Email must be received dated 14 days or more:

- The participant can re-enrol one time only into a future In-person program
- occurring within one year and there will be a fee of \$250, to be paid prior to the new program commencing.
- The participant will be responsible for any and all travel expenses incurred at all times.

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